

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2016 TOTAL	JUN 2015	2015 TOTAL
JIFs RECEIVED	62	71	90	91	87	83							484	77	780
JIFs RESPONDED TO	52	63	66	91	84	89							445	76	799
Non-Jurisdictional	33	40	43	64	68	64							312	53	557
Jurisdictional	13	14	21	19	13	19							99	16	149
Variance	4	4	2	4	0	2							16	1	32
General Information	2	5	0	4	2	1							14	2	31
Potential Violation	0	0	0	0	1	3							4	4	30
AVERAGE RESPONSE TIME (in days)	13	14	13	18	18	20							16	17	17

TELEPHONE CALLS	243	253	354	367	401	457							2075	365	3814
WALK-INS	9	18	10	12	17	17							83	13	136
WRITE INS/SITE VISITS	1	2	3	1	3	10							20	3	21
OTHER AGENCIES	22	26	31	40	55	50							224	34	290
FOIL REQUESTS RECEIVED	20	21	16	11	27	16							111	13	207